COOS BAY PUBLIC LIBRARY



525 Anderson Avenue Coos Bay, OR 97420 (541) 269-1101 | coosbaylibrary.org

The Coos Bay Public Library is committed to providing access to materials for all patrons. Please ask for accommodation at the Circulation or Reference Desk. If your disability is invisible, please self-identify when seeking assistance. The following services are provided:

- Accessible parking:

Accessible parking is available on the left side of the Library's main doors (near Anderson Street). Curb cuts for wheelchairs and strollers are located near accessible parking spots, as well as where 6th street intersects with the library's sidewalk. The library's entrance is a set of automatic sliding doors.

Vision Assistance:

The Reference Desk has the following for in-house use (we ask patrons to trade ID for the following items while at the library):

- Extra Large keyboard
- Portable digital magnifier
- Reading glasses
- Magnifying glass

Reference staff can also help enlarge print on computer screens if necessary.

- Restrooms:

- There are two sets of multiple-stall restrooms inside the library:
 - One set is located in the entrance lobby (it is typically locked unless an after-hours event is happening), and has braille on the signage.
 - The other set is located on the wall opposite of the front circulation desk (the art wall). All bathrooms are wheelchair accessible.

Book and Media Retrieval:

- Library staff can help you find and locate materials.
- If you are unable to carry items while searching for books or media, we have small shopping carts available for in-library use.

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- Canvas book bags are available for purchase at the circulation desk.
- In a case where a patron is unable to retrieve items from the library shelves, patrons can place holds ahead of time and pick up at the hold shelf or front desk. You can place holds by logging into your account online or by calling the front desk. You will be notified of completed holds by email or postal mail.

- Public Computers (no library card required for use):

The reference desk has the following for in-house use (we ask patrons to trade ID for the following items while at the library):

- Extra large keyboard
- Portable digital magnifier
- Reading glasses
- Magnifying glass
- Trackball computer mouse for those who lack fine motor skills.
- Headphones (for purchase)
- Reference librarians are available to help you navigate computer use, however they are NOT required to do the following for patrons:
 - Type on or touch the computer.
 - Enter usernames or passwords.
 - Give legal advice for personal documents.

- Prints/Fax

Printing, faxing, and proctoring are available. Please click on the following link to see prices and details:

Printing & Faxing: www.coosbaylibrary.org/print-fax

Proctoring: www.coosbaylibrary.org/proctor

- Telephones:

At this time the library does not have public telephones for patron use. The front desk will call for a ride to come pick up patrons if asked. Video calling from public computers is also unavailable for patron use since public computers are all in a shared space. Patrons are invited to bring their own devices and reserve a room for making phone or video calls.

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- Deaf, Hard of Hearing, or Spanish Speakers:
 - If you require an interpreter for an event, please contact the library at least two weeks in advance.
 - If you want to ensure Closed Captioning will be available for video events, please feel free to email the library ahead of time.
 - More information for Spanish Speakers can be found on our Hispanohablantes page at: www.coosbaylibrary.org/es
- The Extended Services Office (ESO) offers a variety of services for patrons that are unable to make it into one of our Coastline Libraries, including
 - Homebound adults
 - residents of retirement or adult care homes
 - residents of assisted living facilities
- Call or email ESO at
 - 541-269-1101 x248
 - eso@coastlinelibrarynetwork.org

Anything We're Missing?

It is a priority for Coos Bay Public Library to select and acquire, whenever possible, resources and technologies that are accessible to all and compliant with the Americans with Disabilities Act. For library collections that aren't accessible, we are committed to providing reasonable accommodations and timely access to users with disabilities. For accommodations that take planning, please contact the library ahead of time.